

13 December 2024 r.

**Refers to:**  
**Changes to the General Product Safety Regulation (GPSR)**

Dear Business Partner,

We are currently informing important customers such as yourself about updates to the EU General Product Safety Directive. As a result of upcoming changes to legislation, online resellers of Signify products will need to take certain measures before the end of 2024. The upcoming changes are only applicable to e-commerce, and not to physical retail.

The General Product Safety Regulation (GPSR) (EU) 2023/988 aims to address major societal changes that have affected consumer product safety during recent decades, such as increasing digitalization and new developments in technology (for example the proliferation of AI and connected devices).

**The new EU regulation enters into force on 13 December 2024 and imposes the following obligations in particular in three categories:**

1. Each product detail page (PDP) of products must include the manufacturer's name, registered trade name or registered trademark, and contact details, particularly postal address and email address.

For Signify products of the Philips and PILA brands the address is as follows:

Signify  
I.B.R.S. / C.C.R.I. Numéro 10461  
5600 VB Eindhoven, The Netherlands  
Email: [Support.PhilipsLightingCEE@signify.com](mailto:Support.PhilipsLightingCEE@signify.com)

2. The company is required to post a link to product safety information on PDP.
  - For Philips and PILA LED lamps, the safety information as for 13.12.2024 can be found on the safety information sheet at [baltics.partnerportal.pro/technical-documentation](https://baltics.partnerportal.pro/technical-documentation).
  - For Philips luminaires, the safety information can be found in the Install instructions files available online at [www.lighting.philips.com](https://www.lighting.philips.com).
  - For PILA luminaires, the safety information can be found in the Mounting Instructions files available online at [www.pila-led.com/global/manuals](https://www.pila-led.com/global/manuals).
3. Product photos for professional products are available for download in Excel and BMEcat format from the website [baltics.partnerportal.pro/ecommerce](https://baltics.partnerportal.pro/ecommerce).

### What are Signify's obligations to you?

In the case of new product introductions, we will automatically provide the required information. In the case of a current offer, we will provide the documents, enabling the implementation of both measures.

We trust that the information provided will allow you to make the required changes. If you have any questions or need additional clarification, please contact your Signify contact.

Thank you for your cooperation.

With kind regards,



Artur Różak  
Marketing Manager  
Professional Channel  
Signify Poland Sp. z o.o.

Signify Poland sp. z o.o.  
ul. Kossaka 150  
64-920 Piła  
tel.: + 48 67 351 30 00  
[www.signify.com](https://www.signify.com)

Signify Poland sp. z o.o.  
Oddział w Kętrzynie  
ul. Chrobrego 8  
11-400 Kętrzyn  
tel.: + 48 89 678 23 33

Signify Poland sp. z o.o.  
Organizacja Handlowa  
Al. Jerozolimskie 195B  
02-222 Warszawa  
Infolinia: 00 800 7445 4775

ISO 9001  
ISO 14001  
OHSAS 18001